



FEB 08 2021

MEMORANDUM

TO: [Redacted] Alexander, ME 04694

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office in the self-addressed stamped envelope.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

- 1) Would you recommend the services of Peter Thompson & Associates in the future?
YES, DEFINITELY! FROM FIRST PHONE CALL TO PETER THOMPSON & ASSOC. EXCELLENT SERVICE BY ALL!
- 2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

I CANNOT SAY ENOUGH GREAT THINGS ABOUT "WENDY CLARK" MY CASE MANAGER! WENDY ALWAYS HAS A POSITIVE ATTITUDE AND ALWAYS KEPT ME INFORMED ABOUT MY CASE! I ALWAYS FELT BETTER AFTER TALKING TO WENDY! WENDY HELPED ME SO MUCH IN EVERYTHING WITH COMPASSION!

My ATTORNEY "MARK DUNLAP" & His ASSISTANTS ARE ALSO TOP NOTCH AND DO NOT HAVE ANY COMPLAINTS AT ALL!

FROM FIRST TIME I MET MARK AT MY HOUSE, I LIKED HIM AND RESPECTED HIM! HE EXPLAINED MY CASE, AND WHAT TO EXPECT VERY WELL! IF MARK SAID HE WOULD GET BACK TO ME, HE DID! I FELT VERY COMFORTABLE HAVING MARK REPRESENT ME, AND GAVE HIM TOTAL CONTROL WITH NEGOTIATING MY SETTLEMENT! HE IS AN EXCELLENT LAWYER WITH COMPASSION!

MR. THOMPSON YOU HAVE ASSEMBLED A FANTASTIC, TOP NOTCH TEAM AND SHOULD BE PROUD OF THEM ALL, AS I AM!

KUDOS TO YOUR RECEPTIONIST ALSO!
ALWAYS A PLEASANT ATTITUDE AND VERY HELPFULL!

SINCERELY
