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MEMORANDUM

TO:



FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office in the self-addressed stamped envelope.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	<input checked="" type="radio"/>
Responsiveness	1	2	3	4	<input checked="" type="radio"/>
Quality of Service	1	2	3	4	<input checked="" type="radio"/>

B. Overall Satisfaction of Services

I am impressed with the way i felt like you all were my family fighting for me!

1) Would you recommend the services of Peter Thompson & Associates in the future? **Yes**

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

Great staff, caring personable, and I know they all fought for my behalf. I would recommend you all! And should i need it god forbid i would call without hesitation. Thank you Mark, Wendy, and Bri. Any other info please call me

