



MEMORANDUM

TO: [REDACTED] ME 04106

FROM: Peter Thompson & Associates

Thank you again for choosing Peter Thompson & Associates to represent you in your personal injury matter. We value your feedback and would appreciate you taking a moment to respond to the following questions and then returning it to our office in the self-addressed stamped envelope.

Using the scale below please rate Peter Thompson & Associates in the following categories:

- 1 = poor
- 2 = fair
- 3 = average
- 4 = good/above average
- 5 = excellent

A. Categories	Score (please circle one)				
Communication Ability	1	2	3	4	5
Responsiveness	1	2	3	4	5
Quality of Service	1	2	3	4	5

B. Overall Satisfaction of Services

1) Would you recommend the services of Peter Thompson & Associates in the future?

Yes

2) If your answer to question number 1 above is no, please explain why and what you feel our office could do better in the future.

3) Please provide any additional feedback or comments that you may have regarding the service you received at Peter Thompson & Associates.

(please see other side)

Mark, Cashlan, Wendy,

While I understand the reason for not speculating about the final amount, ~~that~~ it would have been helpful to have some "ballpark" idea.

Of course I had done my own speculation about the amount, and near the end, was momentarily disappointed when it seemed the amount was much less than I had speculated.

So perhaps the outcome was wildly unpredictable and I understand that too. Just a comment!

Thanks,



DEC 28 2020